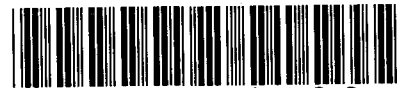


E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100194

Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Candy

Zeese

Account Name: Candy Zeese

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer is opposed to the rate increase that APS is requesting. The economy is down and everything keeps going up. Incomes are not increasing and a lot of people are on fixed income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100194

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DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

OCT 20 2011

DOCKETED BY	
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E-01345A-11-0224

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100193

Date: 10/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Barry

Zeese

Account Name:

Barry Zeese

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ

Zip: 00000

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

Consumer is opposed to the rate increase that APS is requesting. The economy is down and everything keeps going up. Incomes are not increasing and a lot of people are on fixed income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 10/19/2011

Opinion No. 2011 - 100193

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days

Opinion No. 2011 100196**Date:** 10/19/2011**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** Mary**Strassell****Account Name:** Mary Strassell**Home:** (000) 000-0000**Street:** n/a**Work:** (000) 000-0000**City:** Chino Valley**CBR:****State:** AZ **Zip:** 00000**is:**

Utility Company: Arizona Public Service Company**Division:** Electric**Contact Name:** For assignment**Contact Phone:****Nature of Complaint:**

Caller is a Senior Citizen and works with other Senior Citizens. Money is tight and some of the people are even using their money that would go towards needed medications to pay for utilities. Consumer is opposed to the 7% rate increase that is being requested.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 10/19/2011**Opinion No.** 2011 - 100196
